

Provider Notice

Important updates about behavioral health services that will affect you.

We are happy to share that effective June 1, 2016, Family Health Network (FHN), Community Care Alliance of Illinois (CCAI) and Community Care Alliance of Illinois, NFP (CCAI, NFP) will be contracting with behavioral health specialists directly. FHN, CCAI and CCAI, NFP will handle all behavioral health benefits, contracting, credentialing, and claims administration.

To continue providing services to FHN, CCAI and CCAI, NFP members, you will need to contract with us. Please contact Scott Krugel, Network Management Specialist, at SKrugel@myfhn.com or 312-605-9828 to initiate the contracting process. If you are in PsychHealth's network you should already be credentialed in our system. This will expedite the onboarding process.

All members who are under your treatment should continue to receive their services. We will provide a continuity of care approval for up to 90 days, to ensure there is no disruption with a member's treatment plan.

Please continue to submit all claims for services provided to EMDEON (Change Healthcare) PAYOR ID **85468**

Mail paper claims to:

**Family Health Network/Community Care Alliance of Illinois/Community Care Alliance of Illinois, NFP
P.O. Box 981731
El Paso, TX 79998-1731**

PsychHealth will continue paying for all services rendered thru May 31, 2016. After that, FHN, CCAI and CCAI, NFP will process your payments. Please contact our Provider Services department with any questions regarding claims with date of service post June 1st at:

**FHN Provider Services at 1-888-FHN-4YOU (1-888-346-4968)
CCAI Provider Services (Medicaid) at 1-866-871-2305
CCAI, NFP Provider Services (Medicare) at 1-855-275-2781**

As always, thank you for being part of our network.



www.fhnchicago.com



www.ccaillinois.com



www.ccaillinois.com/medicare