

FHP/ACA Covered Services Authorization List

Effective April 1, 2015



322 S. Green Street, Suite 400 • Chicago, IL 60607
www.fhnchicago.com

Health Care Services	Authorization	Description
Acute Inpatient Admissions (Including Observation, Acute Rehab and LTAC)	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Ambulance Transportation Non-Emergent	Yes	Call 1-888-FHN-4YOU (346-4968) Option 1
Assistive and Augmentive Communication (Devices)	Yes	
Audiology Services	No	
Behavioral Health Outpatient Services	Yes	Call Psychealth 1-800-753-5456 or www.psychealthltd.com
Cardiology – Cardiac Catheterization & other invasive procedures	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Cardiology – ECG	No	
Cardiology – Stress Test, Thallium Stress Test, 2D Echo, 2D Echo Stress	No	
Chemotherapy	Yes	Notification Required for FHN to set up member case management, Call 1-888-FHN-4YOU (346-4968) Option 5
Colonoscopy	No	
Chiropractic Services	No	For members < 21 years of age, non-covered service for members ≥ 21 years of age
Dental Anesthesia in Facility >6 years of age	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Dental Services (Routine)	No	For Questions - Call 1-888-FHN-4YOU (346-4968) Option 2
Dialysis	Yes	Notification Required for FHN to set up member case management, Call 1-888-FHN-4YOU (346-4968) Option 5
DME	Yes	>\$1,000
DME/Hearing Aids	No	Unless >\$1,000
Electro Convulsive Therapy	Yes	Call Psychealth 1-800-753-5456 or www.psychealthltd.com
Enteral and Parenteral Services	Yes	
Experimental and Investigational Procedures	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Family Planning Services and Supplies	No	HFS Sterilization Consent Form must be submitted at the time of request; Informed consent form must be obtained not less than 30 days nor more than 180 days prior to the procedure; > 21 years of age
Home Health Care	Yes	
Infusion Therapy/Facility or Physician Office	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Infusion Therapy/Home Infusion	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Initial Consults to Family Health Network Contracted Providers	No	
Inpatient Mental Health and Substance Abuse	Yes	Call Psychealth 1-800-753-5456 or www.psychealthltd.com
Intensive Outpatient Program	Yes	Call Psychealth 1-800-753-5456 or www.psychealthltd.com
Lab Services	No	
Lab Services/Genetic Testing	Yes	
Neurology – EEG, EMG/NCS	No	
Neurology – Video EEG	Yes	
Optical Services and Supplies	Yes	Call 1-888-FHN-4YOU (346-4968) Option 3 Fax 1-312-416-4538
Optometrist Services	No	
Orthotics and Prosthetics	Yes	
Outpatient Surgeries	Yes	Refer to Authorization List Attachment, Call 1-888-FHN-4YOU (346-4968) Option 5
Palliative and Hospice Services	Yes	
Partial Hospitalization	Yes	Call Psychealth 1-800-753-5456 or www.psychealthltd.com
Pharmacy Services		See Formulary at www.fhnchicago.com
Podiatry	No	
Prenatal Care	No	Notification Required for FHN to set up member care coordination
PT/OT/ST – Initial Evaluation	No	
PT/OT/ST – Treatment Plan	Yes	
Radiation Therapy	No	Notification Required for FHN to set up member case management, Call 1-888-FHN-4YOU (346-4968) Option 5
Radiology – Mammography, Ultrasound, X-Rays, CT Scan, PET Scan, Dexa Scan	No	
Radiology – MRA, MRI, Nuclear Medicine	Yes	
Residential Services	Yes	
Services by an Out of Network Provider/Facility	Yes	Exception of: *Emergency Department Services *Women's Health *Family Planning & Obstetrical Services *Child & Adolescent Health Center Services *Local Health Department (LHD) Services *Other Services based on State Requirements
Skilled Nursing Facility	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Sleep Study	No	
Termination of Pregnancy	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5, HFS Abortion Payment Application Form must be submitted at the time of request
Transplant	Yes	Call 1-888-FHN-4YOU (346-4968) Option 5
Vascular – Doppler U/S arterial and venous	No	